

Refund Policy

Refunds will be considered in the case of injury or illness requiring the athlete to be unable to play out the remainder of the season. Moving out of the city (i.e. due to a parent's change in employment etc...) will also be considered.

All athletes are expected to pay their share of the team's tournament and coaches fees, **regardless of their attendance.**

Commitment fee is non-refundable.

Tournament fees are non-refundable. See *VBC Inclement Weather Policy* for more information.

Coaches fees (paid to date) are non-refundable.

Program Fees (minus commitment fee) will be refunded on a prorated basis. Based on the amount of season remaining from the date the injury/illness/move occurred, calculated from the first day of practice through to Provincials Date. If a refund is requested after the VBC Roster Lock date (varies by age/level) an additional Roster Change Fee may be withheld if we have to transfer athletes to maintain team viability. Any other Administrative fees incurred will also be deducted from any eligible refund.

A refund request, with pertinent details, must be sent to YouthAdmin@kamvolleyball.ca

KVA Pack Refund Policy - COVID

This policy takes effect ONLY if/when an order is issued by the PHO/IHA that cancels/shortens the club season where fees were paid in advance. This does not apply to any 'Commitment Fee'.

Please read through the following to understand how KVA will address refunds/credits for amounts paid for the 2022 season as it relates to orders issued by PHO/IHA as a result of the COVID pandemic

1. Club Fees - Club fees will have a prorated amount that is still yet to be determined based on effective date of cancellation/shortening of season. Any refunds won't be processed until the end of April and processed using the same method of payment. More information to follow.

2. Tournament Fees - All canceled tournaments from (insert date) onward will receive a full refund. There will/may be a delay as KVA waits for VBC to issue the refund back to the club. More information to follow.

3. Coach Fees - Any paid/unused fees will be refunded for events that were canceled from (insert date) forward. More information to follow.